

# Boarding and Day Care Expectations

- **Drop off:** Monday - Friday 8:00am - 5:00pm.
  - Charges begin the day of reservation regardless of time they are dropped off
- **Pickup:** Monday - Friday is between: 8:00am – 5:00pm
  - Pets picked up before NOON are not charged for that day. Any pet picked up after 12:01pm will be charged for that day.
- **Saturday** (pick-up and drop-off): 8:00am - 11:30pm
- **Sunday** (pick-up ONLY): 4:30pm - 5:00pm
- NO PICK UPS OR DROP OFFS ON CLOSED HOLIDAYS or SUNDAYS OF HOLIDAY WEEKENDS
- **Activities:**
  - Dogs are walked and played with 4 times a day at minimum. Walking times are: 7am, 10am, 3pm, & 6pm. Longer and more play times are weather dependent.
  - Cats are let out to play one by one in our cat ward where they can stretch their legs and explore. Length of play time is dependent on how many cats are staying with us.
- **Food:**
  - Feeding begins when walking of dogs is finished, roughly around 8am. Pets are fed according to your directions given at time of reservation made or at drop off. PM feeding starts at 4pm. If your pet eats more than twice a day or is free choice, we make sure those directions are followed.
  - We encourage you to bring your pets food along with you for their stay. Having their food will result in better eating habits here, and less digestive problems when they get home.
- **Medications:**
  - A licensed Veterinarian or technician will administer any medications that your pet may need. Please make sure they are in their original bottles and include exact directions for any necessary medications for your pets.
- **Bedding:**
  - We ask you do not bring bedding or blankets from home. All pets will be provided a blanket to keep them comfortable. If your dog can't have bedding because they chew, or eat bedding please let us know for their own safety. Cats will be provided with bedding and a litter box as well.
- **Kennels:**
  - Each pet is provided with a personal kennel, or a kennel to share if staying with a pet of the same family. In their kennel they have bedding, water, food, and a litter box (for cats) to always access. Their kennel is theirs while other pets are out for exercise time and during the night. For pictures and descriptions, please see our website under the boarding tab.