



POLICY CHANGE

TO HELP KEEP YOUR PET & OUR CLINIC SAFE

What to Bring for Boarding

Food and Treats

Please provide enough food for the entire boarding stay along with a little extra just in case your vacation is extended (if you opt for in-house food we will provide the appropriate amount)

We would love to give your animal THEIR treats! Because of food allergies we do not provide treats!

Medication

Provide all medication your animal will need to receive while they are boarding with us. Please let us know your usual method of medicating. We provide peanut butter to use but any other method (pill pockets, chicken, etc..) must be provided.

Toys

- Nylabones
- Kong toys with their favorite treat or extra kibble
- Other DURABLE chew toys

In most cases these toys can be left in the kennel with your animal to keep them occupied when unsupervised.

What Not to Bring for Boarding

Please remove your pets collar and leash, then replace it with one of our clinics slip leads. There will be some located in the front entry way for your convenience. This is for your pets own safety during their kennel stay with us.

Tennis Balls - We use our own tennis balls that go through the wash after every use.

Rawhide - This is a choking hazard.

Blankets - We have plenty of our own bedding that we provide all dogs who can use it (as long as they do not chew). So you do not have to bring bedding. Sometimes we need to wash your dog's bedding while they are here with us and there have been times it can get misplaced in our loads of laundry.

Feed Stands (unless for medical reasons) - These can pose a safety risk in a confined space.

Dog/Cat feeding bowls - We provide each animal with a food and water bowl, which is washed and disinfected after every use.

Dog/Cat beds - some dogs who don't chew on their bedding at home may chew on them while in the kennel environment.

Old T-Shirt - it gets dirty, chewed up, or otherwise ruined.

PLEASE WRITE NAMES OR INITIALS ON EACH ITEM

We are not responsible for any lost or destroyed items.

- Boarding charges begin on the day of drop off regardless of time.
- Pets picked up prior to 12pm are not charged for that day.
- We recommend that all pets remain on their current diet while boarding. Please bring just enough food for the stay. No large bags will be excepted unless they are staying for a large amount of time. If you wish you can put food in **pre-packaged Ziploc bags per meal labeled with your pet's name to be sure your pet is getting the exact amount you suggest**. If you wish to not provide food, ask us what dog food we have in kennels. To find something similar if not the same as you feed your pet to prevent diarrhea.
- All prescription medications and supplements should be provided in their original containers. We will follow the instructions prescribed by the veterinarian. Prescription medications should NOT be included/mixed in with prepackaged food. We will gladly administer any medication while boarding for the fee of \$18.00 per Dog and \$15.50 per Cat.
- Pets can not be picked up on any day the Clinic is closed. Your pet will still be cared for but front house staff will not be in to check animals in and out. Sorry for the inconvenience.
- All pets must be in good general health to board and play at the Animal Clinic. No pets exhibiting signs of serious illness, pets with contagious viruses or pets with any other potentially transferable diseases/sickness will be accepted.
- We require veterinary proof of vaccinations current within one year on all dogs and cats.
- **Dogs:** Rabies, DHLPP, Parvo and Bordetella. *Canine Influenza is no longer required, but highly recommended to help protect against Canine Influenza respiratory illness. Consult your veterinarian.*
- **Cats:** FVCRP, Rabies and Leukemia vaccinations.
- Pets will only be released to the owner unless prior arrangements are made.
- Any dog entering the kennel with fleas and/or ticks will be notified and required to choose a treatment option like setting up an appointment to get a flea and tick treatment bath or preventive care can be bought from our pharmacy and given by a staff member at an additional cost and will be added to the boarding bill.
- Dogs that are destructive, **excessive** barking / howling causing anxiety to other animals in the kennels, bite, or are difficult to handle, etc. will incur an additional charge to be determined by the extra time to properly care for the dog.
- LATE/EARLY PICK-UP/DROP-OFF: Will incur a flat fee if picked up or dropped off before or after Animal Clinics posted operating hours.
- For your convenience, we accept Visa, MasterCard, debit cards, and cash. Fees may be paid upon drop off or pick up.
- Prices are subject to change without notice.