

## **Animal Clinic Boarding & Daycare Policies & Regulations**

- **We require veterinary proof of vaccinations current within one year for all dogs and cats.**
- **Dogs: Rabies & Bordetella are required. DHPP & Lepto are not required but highly encouraged.** Canine Influenza is no longer required but recommended. Consult your veterinarian.
- **Cats: FVCRP, Rabies, and Leukemia vaccinations.**
- Boarding charges begin on the day of drop off regardless of time.
- Pets picked up prior to 12pm are not charged for that day. Pets picked up after 12:01pm will be charged for that day.
- No pickup or drop off after business hours. Sunday pickup only from 4:30-5:00pm.
- We recommend that all pets remain on their current diet while boarding.
  - Please bring just enough food for their stay. No large bags will be excepted unless they are staying for a large amount of time.
  - If you wish you can put food in pre-packaged Ziploc bags per meal labeled with your pet's name to be sure your pet is getting the exact amount you suggest.
  - If you wish to not provide food, please let us know. We will try to find something similar to their diet to help prevent diarrhea issues.
- All supplements and prescription medications should be provided in their original containers. We will follow the instructions prescribed by the veterinarian. Please **DO NOT** mix/include prescription medications in with prepackaged food. There is a cost for Medical Boarding. Please ask the receptionist upon check-in or at the time of reservation.
- All pets must be in good general health to board and play at the Animal Clinic. No pets exhibiting signs of serious illness, pets with contagious viruses or pets with any other potentially transferable diseases/sickness will be accepted.
- Pets will only be released to the owner unless prior arrangements are made.
- Any pet entering the kennel with fleas and/or ticks will be notified and required to choose a treatment option of an appointment to get a flea and tick treatment bath or preventive care can be bought from our pharmacy and given by a staff member at an addition cost and will be added to the boarding bill.
- Pets that are destructive, bite, or are difficult to handle may be subject to additional charges dependent on the damage to property or harm to staff.
- For your convenience, we accept Visa, American Express, Discover, MasterCard, debit cards, checks, and cash. Fees may be paid upon drop off or pick up.
- For pricing, please call our office. If an estimate is given for boarding/daycare, we honor that price only if there is a written estimate on file for 6 months. **Prices are subject to change without notice.**